

## **Terms and Conditions Partners in Plumbing – Mr Drains**

- Any instruction received by Partners in Plumbing from the client for supply and installation of goods shall constitute acceptance of these terms and conditions.
- Where there is more than one client involved both parties will be held responsible for payment of the price.
- Price shall be set by Partners in Plumbing and shown on the invoice or the quote which shall be binding if the client accepts within 30 days of the date shown on the quote.
- Partners in Plumbing reserves the right to change the prices in the event of any variations to the quote, planned schedule, out of hours work or specifications. Payments on variations must be paid in full at the completion time of such task.
- A deposit may be required at Partners in Plumbing discretion.
- Time of payment shall be stated on the invoice.
- Progress payments may be needed on completed sections of work.
- Payment must be paid by cash, cheque, bank transfer, or by any other method agreed upon by Partners in Plumbing.
- GST will be shown on invoices and quotes.
- No responsibility will be taken by Partners in Plumbing for the safety of third parties including children and pets.
- Client agrees to remove or protect any personal property inside and out. No liability is accepted for accidental damage.
- This contract does not contemplate the removal or disturbance of asbestos or other hazardous materials. In the event of such substances being found work will stop immediately until such materials are safely removed. Costs for this removal are to be covered by the client.
- Once goods have been delivered to client they are at full responsibility.
- Cancellation of contract must be made in writing before goods and services have changed hands or commenced. If they have then the client will be compensated the remaining of the sum of the contract owing. If the item is a specific item then full responsibility will be held by the client if the product is already begun production.
- Partners in Plumbing reserves the right to add an extra cost for any unforeseen problems when digging, hitting underground services or rock where extra time is needed or machinery to complete the job.
- The client acknowledges being advised that the presence of plant/tree root growth and/or blockages in drains generally indicates damaged pipes. The client acknowledges and agrees that these pipes cannot be fixed by simply removing “plant/tree root growth” or cleaning the drain. Therefore, no warranty is provided for this situation arising again in the future and in respect of any work carried out in relation hereto.
- If Partners in Plumbing’s equipment becomes lodged in the client’s faulty drain it will be removed at the client’s expense.
- In the event that buried or unseen services within a properties boundary are disturbed or damaged, the Plumber will not be liable for any repair work and any repair work required will be paid at the client’s expense. Great care is always taken in order to help prevent this occurrence.
- The Client shall ensure that Partners in Plumbing has clear and free access to the work site at all times to enable them to undertake the works. Partners in Plumbing shall not be liable for any loss or damage to the site (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas) unless due to the negligence of Partners in Plumbing.
- All disputes must be in writing to Partners in Plumbing