Mr Drains – Terms & Conditions of Trade

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- Definitions "Client" means the person's, entities or any person acting on behalf of and with the authority of the Client requesting Mr Drains to provide the Works as specified in any proposal, quotation, order, invoice, or other documentation, and: (a) if there is more than one Client, is a reference to each Client jointly and coursellar and
- severally; and if the Client is a partnership, it shall bind each partner jointly and severally; (b)
- and if the Client is a part of a Trust, shall be bound in their capacity as a trustee; (c)
- and includes the Client's executors, administrators, successors and permitted (d) 6.4
- (a) includes the cuent's executors, administrators, successors and permitted "confacting", "confidential Information" means information of a confidential nature whether oral, written or iselectronic form including, but not limited to, this Contract, either party's intellectual property, operational information, know-how, trade secrets, financial and commercial affairs. Contracts, either information including but not limited to, "Personal Information" such as name, address, DOB, occupation, driver's license detais, electronic contact (enail, Teaebook or Twitter details), medical insurance detais or next of kin and other contact information (where adjustable), measures the succession of the contact information (where adjustable), measures the succession of the contact information (where adjustable), measures are successible or next or built of details." would also or the contact or contact (enails, together, approximation, together survivemental to this Contact or an endments expressed to be survivemental to this Contact.
 - applicatione, previous ordent applications, credit instory) and pricing details. "Contract" means the terms and conditions contained herein, together with any quotation, order, involue or other document or amendments expressed to be "Cookies" means small files which are stored on a user's computer. They are designed to hold a modest amount of data (including Personal Information) specific to a particular client and website and can be accessed either by the web server or the background when using Mr Drains' website, then the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable provided on the website, prior to making enquires via the website. "Got's am Services Tay Act 1999' (Ch)." "Interded Use" means a building product, and the use thered for which the building. "Mr Drains" means for the Plumbing Pty Ud TA Mr. Drains, its successors and associated with a using the option to enable / disable provides and Services Tay Act 1999' (Ch). "Interded Use" means a building product, and the use thered for which the building. "Mr Drains" means Partness IP lumbing Pty Ud TA Mr. Drains, its successors and assogns or any person acting on behalf of and with the authority of Partners In Plumbing Pty Ud TA Mr. Drains. "Mr Drains" means Partness IP lumbing Pty Ud TA Mr. Drains, its successors and associated with a building. "difference of the product" means building products that are regarded as Non-Conforming Gra Interned Use if, there associated with a building. "Mr Drains" for an Interned Use if, when associated with a building. "Mr durains" to critical the client and accessors in the back of the sproduct is not, or will not be, safe; or (d) does not, or will not, comply with the relevant regulatory provisions, or (e) des not, or will not, or will not be, safe; or (f) des not, or will not be, safe; or where there any self Works (including consultation, manufacturing and/or installation exerces between Mr Drains as the didress nominated by th
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- any other applicable provisions or that Act or any kegulations referred to in that Act. Authorised Representatives Uhless otherwise limited as per clause 3.2 the Client agrees that should the Client introduce any third-party to Mr Drains as the Client's duiy authorised representative, that once introduced that persons shall have the thil authority of the Client to orter any Materiais or Works on the Client's behalf and/or to request any variation to the Works on the Client's behalf action shall have the thil authority of the quested Works have been completed or the Client otherwise notifies Mr Drains in writing that said person is no longer the Client of authority to continue until all requested Works have only immed authority to act on the Client's behalf then the Client trust's specifically and clearly advise Mr Drains in writing of the parameters of the limited authority granted to their representative. The Client specifically acknowledges and accepts that they will be solely liable to Mr Drains for all additional costs incurred by Mr Drains (noting Mr Drains (noting margin) in providing any Materials, Works or variation's requested by the Client's duiy authorized representative (subject always to the limitations imposed under claws 2.2 (if any)).
- 3.2 3.3

- clause 3.2 (if any)).
 Errors and Omissions
 The Client acknowledges and accepts that Mr Drains shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and for omission(s):

 (a) resulting from an individual mission actual error(s) and/or omission(s):
 (b) resulting from an individual mission actual error(s) and/or omission(s):
 (c) resulting from an individual mission actual error(s) and/or omission(s):
 (c) contained informitted from any literature (hard copy and/or electronic) supplied by Mr Drains in respect of the Vorks.
 In circumstances where the Client is required to place an order for Materials in responsible for supplying correct order information such as, without limitation, neasurements and quantity, when placing an order for Materials (whether they are made to order Materials or not) ("Client Error"). The Client nust pay for all Materials in order form Materials in the Drains notwithstanding that such Materials sufficience and client is respondivities during the client has not taken or refuses to take delivery of such Materials under the Drains notwither the Client has not taken or refuses to take delivery of such Materials under this sub-clause in relation to Client Errors. 8.5

Change in Control The Client shall give Mr Drains not less than fourteen (14) days prior written notice of any proposed change of ownership of the Client and/or any other change in the Client's details (including but not limited to, changes in the Client's name, address, contact phone or fax number/s, change of trustees, or business practice). The Client shall be liable for any loss incurred by Mr Drains as a result of the Client's falure to comply with this clause.

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Please note that a larger print version of these terms and conditions is available from Mr Drains on request.

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- to the Client's address or address for notices; or the date specified on any invoice or other form as being the date for payment; (e)

- to the Client's address or address for notices; or
 to date specified on any invoice or other form as being the date for payment;
 failing any notice to the contrary, the date which is seven (7) days following
 Payment may be inade by cash, cheque, bank draw the date of the method as agreed to between the Client and Mr Drains.
 No allowance has been included within the quotation for Works to be carried out outside of Mr Drains may any toring thang the date of the time of the date of the date

- Provision of the Works Subject to clause 7.2 it. B M Drains' responsibility to ensure that the Works start as soon as it is reasonably rossible. The Works commencement date will be put back and/or the completion date extended by whatever time is reasonable in the event that Mr Drains clauss an extension of time (by giving the Client written notice) where completion is delayed by an event beyond Mi Drains' control, including, but not limited to: (a) any failure by the Client to: (i) make a selection: (ii) have the Worksite ready for the Works; or (iii) have the Worksite ready for the Works; or (iii) notify Mr Drains that the Worksite is ready. (b) any act of God, war, terrorism, strike, lock-out, industrial action/disturbance, fref, flood, storm, orders of any Governmental authority, kaws, resultation, any

 - fire, flood, storm, orders of any Governmental authority, laws, regulation; any action or inaction by any third-party or any other event beyond the reasonable control of Mr Drains.
- Mr Drains may deliver the Works by separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and
- Mr Uranis may using the terms of the accordance with the provisions in uses to the according shall be invoced and plaid in accordance with the provisions in uses a conditions. The Client must take delivery by receipt or collection of the Materials whenever they are terms of the terms of the delivery of the Works is an estimate only and Mr Drains will not be liable for any Uses or damage incurred by the Client as a result of delivery being late. However, both parties agree that they shall make every endeavour to enable the Works to be supplied at the time and places was sarranged between both parties. In the event that Mr Drains is unable to supply the Works as argered solely due to any action or incation of the Client, then Mr Drains shall be entitled to charge a reasonable fee for re-supplying the Works at a later time and date, and/or for storage of the Materials.

- date, index to be degle of the indextual:
 Risk
 If Mc Drains stepsymp Materials under clause 13 then:

 where Mr Drains is suppying Materials only, all risk for the Materials shall
 immediately pass to the Client on delivery and the Client must insure the
 Materials on ro before delivery. The cost of delivery will be payable by the
 Client in accordance with the quotation provided by Mr Drains to the Client,
 or as otherwise notified to the Client provide to the placement of an order for
 the Materials. Delivery of the Materials shall be deemed to have taken place
 immediately at the time that either:

 the Client or the Client's nominated carrier takes possession of the
 Materials are delivered by Mr Drains or Mr Drains 'nominated
 carrier to the Client's nominated delivery address (seen if the Client
 is not present at the address).
 where Mr Drains is to bit supply and install Materials then Mr Drains shore
 Upon completion of the Works all risk for the Works are completed.
 Upon completion of the Works all risk for the Works graves by

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 (b) where the total the dubests.
 (c) where the Cancel colors insider and colory until the Works are completed. Upon competion of the Works all risk for the Works shall immediately pass to the Client.
 Notwithstanding the provisions of datase 8.1 if the Client specifically requests Mr Torians to leave Materials outside Mr Darian's premises for collection or to deliver the Materials to an unattended location then such Materials shall always be left at sole destroyed them replacement of the Materials shall always be left at sole destroyed them replacement of the Materials and be at the Client's repensions for collection or to deliver the Materials to an unattended location then such Materials shall always be left at sole destroyed them replacement of the Materials and be at the Client's repensions. Mr Drains shall be at the Client's repensions for collecting expense.
 Mr Drains shall be entitled to rely on the accuracy of any plans, specifications, dimension and/or any other information provided (in relation to the Works) by the Client is naccural. Mr Drains accepts no responsibility for any loss, damage, or depredent and what be always beplied is given in good faith to the Client is naccural. Mr Drains accepts on responsibility on the part of Works in writing. Mr Drains accepted without liability on the part of Works in writing. Mr Drains and shall be accepted without liability on the part of Works in writing. Mr Drains shall not be liable in any way whatsoever for any damages or losses that cour after any subsequent commencement of the Works in writing. Mr Drains shall not be liable in any way whatsoever for any damages or losses that a sole of writis the origin of the Works in writing. Mr Drains shall not be liable in any way whatsoever for any damages or losses that the report with a daway to home the Materials are to be affixed are able to writisch and the any data list of the Works in writing. Mr Drains shall be entitled to delay the provision of the Works in 10.3 10.4

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- (c)
- (d)
- Mr Drains is only responsible for components that are replaced by Mr Drains and does not at any stage accept any liability in respect of previous goods and/or services supplied by any other third-party that subsequently fail and found to be the source of the failure; the installation of source appliances can cause water hammer or damage to axisting pape work. The Clent agrees to indemnify Mr Drains against any such loss, damage or claim that may arise if the existing pipe work is unable for on commensement of any Works Mr Drains shall carry a routine sourch loss of the Vorksite to ensure that there are no gas leaks in the receising pipework. In the event of such a discovery Mr Drains where necessary will have the gas supply capped-off until the fault is found and materials Works where they have not been used and/or maintained in accordance with Mr Drains and/or the manufacturer's recommendations; and Materials supplied may: () exhipti variations in stade, colour, texture, surfage, and finish, and (e)
- (f)
- erials supplied may: exhibit variations in shade, colour, texture, surface, and finish, and may fade or change colour over time. Mr Drains will make every effort to match batches of product supplied in order to minimise such variations but shall not be liable in any way whatsoever where such (g)

 - variations occur; expand, contract or distort as a result of exposure to heat, cold (ii)

 - weauter, mark or stain if exposed to certain substances: be damaged or disfigured by impact or scratching; and create undesirable smells caused by a system as a result of its in *Risk*

(iv) De damaged of usinguée of visinguée by impact ousde by a system às a result of its more an understate smells caused by a system às a result of its more and the site is best endeavours to identify which sections of drain piping are causing the blockages and will quote on liming of such sections to redify the problem. However, because there roots can penetratie adjacent chansing unclines at any time subsequent to completion of the subject Works, should new blockages emerge in such unlined sections. Mr Drains against all consequential loss, damage and/or costs associated with remedrying the regoing. *Piping joints* Tree roots can penetrate adjacet by the subject Works, should new blockages emerge at the point where the liming ends use to such root growing between the original drain piping and the new liming the nr Drains accests no liability in this respect and the Client shall indemnify Mr Drains against all consequential loss, damage and/or costs associated with remedrying the toregoing. *Piping joints* Tree roots can penetrate piping points are the liming then Mr Drains accests no liability in this respect and the Client shall indemnify Mr Drains against all consequential loss, damage and/or costs associated with remedrying the toregoing. *Publet fibe Couplings* Connection to the Works. Therefore, when rubber couplings are specified in this scope of the Works. Therefore, when rubber couplings are predisted with remedrying the foregoing. Connection to the impact to the Works. Therefore, when rubber couplings are becaused with remedrying the toregoing. Connection to the limit any section of works installed by any government authority or Sydney Water. Due to the level of difficulty. Mr Drains against all consequential loss, damage and/or costs associated with remedrying the cross points of the Works. Mr Drains accests no liability in this respect and the Client shall indemnify the Drains gainst all consequential loss, damage and/or costs associate before the level of difficulty. Mr Drains against all conse

- Client Achnowledgements & Responsibilities Prior to Mr Drains commencing any Works the Client must advise Mr Drains of the precise location of all known asbestoshbrazdrouts Materials on the Worksite and clearly mark the same. Removal from the Worksite and the Worksite absetoshbrazdrouts Materials and all all limes be the Client responsibility unless otherwise agreed in writing. The Client achnowledges and accepts that: (a) they shall provide and erect scaffolding to enable the Works to be underlaten (where in Mr Drains ophionin it is deemed necessary). Any underlaten (where in Mr Drains ophionin it is deemed necessary). Any
- undertaken (where in Mr Drains' opinion it is deemed necessary). Any scaffolding must comply with industry safety standards and any person erecting the scaffolding shall be suitably qualified to ensure its safe and proper erection, and where necessary, shall hold a current certificate of competency and/or be fully licensed; where are proposable for any public equations that need to be carried out to enable Mr Drains to carry out the Works; under no circumstances, will Mr Drains handle removal of absetsors product. In the event asbestos (or other hazardous material) is discovered on the Worksite:
- (b)
- (c)

cost of repair or replacement shall be the Client's responsibility.
 Worksite Access and Condition
 M Drains is not responsible for the removal of rubbish from or clean-up of the building/construction Worksite's. All rubbish generated by Wr Drains will be placed in a designated area appointed by the Client to the responsibility of removal of same is the Client of the Sam, unless otherwise agreed.
 (a) the Client shall ensure that Mr Drains has clear and free access to the Works (including, and for the delivery and installation of the Materials). Mr Drains shall not be liable for any loss of damage to the Works (including, and for the delivery and installation of the Materials). Mr Drains shall not be liable for any loss or damage to the Works (including, and for the delivery and installation of the Materials). Mr Drains shall not be liable for any loss or damage to the Works (including, and for the delivery and installation of the Materials). Mr Drains is necover and the total the weight of laden trucks, fort end loaders or other earth moving equipment as may be deemed necessary by Mr Drains in recovering such vehicles in the event they become bogged or otherwise immovable;
 (c) there are no height restrictions likely to be imposed by overhead power lines or any other odstruction) at all lines to enable them to undertake the Works;
 (d) with adequate access to available water, electricity, liolit and washing facilities; and
 (e) if the Works are interrupted by the faller of the Client to adhere to the works;

with adequate access to available water, electricity, toilet and washing facilities; and
 if the Works are interrupted by the failure of the Client to adhere to the work schedule agreed to between Mr Drains and the Client, any additional costs will be invoiced to the Client as a variation in accordance with clause 6.2. he Client agrees to be present at the Worksite When and as reasonably requested VMr Drains and its employees, contractors and/or agents.
 a) in the event the Client requires an employee or sub-contractor of Mr Drains to undertake a Worksite induction during working hours; the Client agrees to be undertake a Worksite induction during working hours; thall be liable to pay the hourly charges for that period. If any induction rate; any by Mr Drains standard (and/or vertime, if applicable) hourly labour rate;
 or the Drains in Coraction of the Morksite the Client and be liable to pay Mr Drains tandard (and/or vertime, if applicable) hourly labour rate;
 or the Drains in Coraction of the Morksite the Client and the Client requires an employee or sub-contractor of Mr Drains to undertake a Worksite induction during working hours; thall be liable to pay Mr Drains standard (and/or overtime, if applicable) hourly labour rate;
 or the Drains in a contract of the Morksite the Client and the Marksite the Client standard (and/or overtime, if applicable) hourly labour rate;
 or the Drains in a contract of the Marksite the Client and the Marksite the Client applicable hourly labour rate;

or where Mr Drains is in control of the Workslite, the Client and/or the Client's third-party contractors must initially carry out Mr Drains' Health & Sately induction course before access to the Workslite will be granted inspection of the Workslite during the course of the Works will be to appending and unless otherwise agreed, in such an event the Client and/or third-party acting on behalf of the Client must at all times be accompanied by Mr Drains.

Underground Locations and Dial Before You Dig Prior to Mr Drains commencing any work the Client must advise Mr Drains of the precise location of all underground services on the Worksite and clearly mark the same (including, but not limited to, any mains' services in wall cavities). The underground mains and services the Client must identify include, but are not limited to, electrical services, gas services, sewer services, pumping services, sewer connections, sewer sludge mains, water mains, irrigation pipes, telephone cables, fibre optic cables, oil pumping mains, and any other services that may be on the Worksite.

Worksite. Location of underground services by a licensed service locator is mandatory prior to commencement of any Works. "Dial Before You Dig" must be consulted and any potential underground services marked on the Worksite. Whilst Mr Drains will take all care to avoid damage to any underground services the Client agrees to indemnity Mr Drains in respect of all and any liability claims, loss, damage, costs, and fines as a result of damage to services not precisely located and notified. If either party, or both parties, request the services of a service locator then this shall be in addition to the Price.

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te: Mr Drains shall suspend the Works; the Client shall be fully responsible for the resolution of any resulting (i) Mr Drains shall suspend the Works;
 (ii) the Clent shall be tilly responsible for the resolution of any resulting problems;
 (iii) any additional cost incurred by Mr Drains shall be added to the Price under clause 6.2.
 (ii) any additional cost incurred by Mr Drains shall be added to the Price under clause 6.2.
 (iii) any additional cost incurred by Mr Drains shall be added to the Price under clause 6.2.
 (iii) the shall not be entitled to withhold any payment due under this Contract because 6 any delay in the connection of, or the supply of electricity to the Materials by an electrical adpinances.
 Ther Client further acknowledges and agrees that:
 (ii) they shall remove any trunitize, or personal items from the vicinity of the Works, and agrees that Mr Drains shall not be liable for any damage caused to they are wholly responsible for any constraint scause;
 (b) they are wholly responsible for any constrained and or children on the Worksite; and (c) Mr Drains shall not be liable for any cost clause; at the Works, the Client shall not be liable for any cost clause is drawn wholly responsible for any caused to those so thess or damage to the Works (c) rany part thereof) howsoever arising where the Client has failed to comply with threat the Vicks to the part shall advert by Drains a safe area for storage and shall advert the Works be to client shall supply Mr Drains a safe area for storage and shall be the Client shall able the Client shall be the C (I) (II)

Mr Drains – Terms & Conditions of Trade

11.3 Whilst Mr Drains will take all care to avoid damage to any underground services the Client agrees to indemnify Mr Drains in respect of all and any liability claims. Joss damage, costs and fines as a result of damage to services not precisely located and notified as per clause 11.1.

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- Client agrees to indemnify Mr Uranis in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified as per clause 11.1. **Compliance with Laws** The Client and Mr Drains shall comply with the provisions of all statutes, regulations and bykaws of government, local and other public authorities that may be applicable to the Works, including any work health and safety laws (WHS) relating or any other relevant safety standards or legislation, anticularly those in relation to asbestoshazardous Materials (and the safe removal and disposed of the same). The Client agrees to indemnify Mr Drains against all dams arising from health issues related to exposure to asbestos at the Works it. But different to asbestoshazardous Materials (and the safe removal and disposed of the same). The Dilent agrees to indemnify Mr Drains against all dams arising from health issues related to exposure to asbestos at the Works it. But different to asbestoshazardous to be supplied during the course of the Works, and the But different to the Supplied products for the provided in accordance. What you current relevant the Client thes supplied products for the provide to accordance with aver current relevant. Where the Client has supplied products for the provide to accordance with aver the Client has supplied products for the products and the Intended Use and any faults inherent in those products. However, if the TDrains ognito of an accordance with acus 6.2. In the event that any work is undertaken by the Client (or any third-party on behalf of the Client, then that all work is undertaken by the Client (are my the societad) and work is undertaken by the Client (are my hose, and with the care client is subject of an accordance with acus 6.2. In the event that any work is undertaken by the Client (are my third-party on behalf of the Client, then it shall be the Client is the societad in accordance with duase 6.2. The Client achient is subject to the Works and or ma 16.10 12.7

- borne by the Client.
 Trite
 The Client has paid th Drains all announts owing to Mr Drains; and
 the Client has paid th Drains all announts owing to Mr Drains; and
 the Client has maid all of lis other obligations to Mr Drains; and
 the Client has maid all of lis other obligations to Mr Drains; and
 the Client has maid all of lis other obligations to Mr Drains; and announced, cleared or recognised.
 the client has maid all of more payment other than cash shall not be deemed to be payment until that form of payment hother than cash shall not be deemed to be payment until that form of payment hother than cash shall not be deemed to be payment until that form of payment hother than cash shall not be deemed to be payment until that form of payment hother than cash shall not be deemed to be payment until that form of payment this barease to the Client in accordance with clauses 13.1:
 (a) the Client is only a bailee of the Materials and unless the Materials have become fixtures must return the Materials and unless the Materials have become fixtures must return the Materials and unless the Materials have become fixtures must return the Materials on the Materials have become fixtures is being lost damaged or destroyed;
 (c) the production of these terms and conditions by Mr Drains shall be sufficient evidence of Mr Drains fights to receive the insurance proceeds direft from the insure without the need for any person dealing with Mr Drains to make with the list stance proceeds of the Client fuels observe of any such act on trust for Mr Drains and must pay of elver the proceeds of any such act on trust for Mr Drains and must pay or delver the proceeds of any such act on trust for Mr Drains and must pay or delver the proceeds of the Client shall, dispose or or forwath the dust in a norm and (e) the Client shall, dispose or proces the Materials then the Client shall also other tor insort denamad.
 (e) the Client shall, dispose, or dre

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 - delivery has occurred: the Client shall not charge or grant an encumbrance over the Materials nor grant nor otherwise give away any interest in the Materials while they remain the property of Mr Drains; and Mr Drains may commence proceedings to recover the Price of the Materials sold not/Mitsanding that ownership of the Materials has not passed to the (i)

14. 14.1

- Personal Property Securities Act 2009 ("PPSA") In this clause financing statement, financing change statement, security agreement, and security interest has the meaning que no ti by the PPSA. Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Materials and/or collateral (account) being a monetary obligation of the Client to Mr Drains for Works that have previously been supplied and that will be supplied in the future by Mr Drains to the Client. The Client undertakes to: (a) monntify is on any further documents and/or provide any further information. **18.** 18.1
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- lient undertakes to: promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which Mr Drains may reasonably require to: (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register:
- Register; register any other document required to be registered by the PPSA; (ii)
- (ii) crigister any other document required to be registered by the PPSA;
 (iii) correct a defect in a statement referred to in clause 14.3(a)(i) or 14.3(a)(ii);
 (b) indemnify, and upon demand reimburse, Mr Drains for all expenses incurred in registering a financing statement of financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Materials charged thereby.
 (c) not register a financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Materials charged thereby.
 (c) not register a financing change statement on the personal Property Securities Register established by the PPSA or releasing any thereas thereby.
 (c) not register, or permit to be registered, a financing charge statement in respect of a security interest without the prior written consent of Mr Drains.
 (d) not register, or permit to be registered, a financing charge statement in estimation to the Materials and/or collateral (account) in model and the Client agree that sections 96, 115 and 125 of the PPSA.
 (e) the security agreement created by these terms and conditions. The Client here is thereis to receive notices under sections 95, 118, 121(4), 130, 132(3)(a) and 132(4) of the PPSA.
 (f) The Client agree to in writing by Mr Drains, the Client waives its rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
 (f) The PP

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- 14.3 to 14.5. Subject to any express provisions to the contrary (including those contained in this clause 14), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

- contracting out of any of the provisions of the PPSA. Security and Charge In consideration of Mr Drains agreeing to supply the Materials and/or provide its Works, the Client grants Mr Drains a security interest by way of a floating charge (registerable by Mr Drains pursuant to the PPSA) over all of the present and after acquired rights, title and interest (whether joint or several) in all other assets that is to secure the regoment of moust owned under this Contract for provision of the Materials and/or Works under this Contract around the Drains' constant to the PSA and the Client in accordance with the Corporations Add 2001 (Cth). The Client indemnifies Mr Drains from and against all Mr Drains' costs and disbursements including legal costs on a solicitor and own client basis incurred in evercising Mr Drains from and against all Mr Drains' costs and disbursements including legal costs on a solicitor and own client basis incurred in the event that the Client declauses 11, 14.2 and 15.1 as applicable, is deemed insufficient by Mr Drains to secure the regoment of monies owed by the Client to Mr Drains, the Client handbas the right and entitiment to lodge a caveat over any real property and or land owned by the Client to lodge a caveat to the twice that child and date and by the Client to lodge a caveat to the function of charge. That enables the right child entitiment to lodge a caveat to the function of a charge, that enables the right child entitiment to lodge a caveat to make the model to the dight client of the solitigations under these terms and conditions (including, but not limited to, the payment of any money. Defects Warranies and Returns Comment of the Client on the diverse the secure the regrestion and the solitism of the origon accounter the solitism of the top of the origon of the top of the top of the diverse the secure the regrestion of the origons under these terms and conditions (including, but not limited to, the payment of any money. **15.** 15.1 15.2
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- Defects, Warranties and Returns, Competition and Consumer Act 2010 ("CCA") 16 16.1
- The Client must inspect all Materials on delivery (or the Works on completion) and must within seven (7) days of delivery notify Mr Drains in writing of any evident

fect/damage, shortage in quantity, or failure to comply with the description o ote. The Client must notify any other alleged defect in the Materials/Works as soor as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow Mr Drains to inspect the Materials or to review the Worke provided

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- notification the Uniter ITUSS movies and commonwealth Law (including, without Under applicable State, Territory and Commonwealth Law (including, without initiation the COA), certain systumory implementation and the coal terms and conditions (Non-Excluded Guarantees). Whi Drains acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees. Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, the Drains makes no warrantees or other representations under these terms and conditions including but not limited to the quality or suitability of the Materials/Works. Mr. Drains Takkes no warrantees or other representations under these terms and conditions including but not limited to the quality or suitability of the Materials/Works. Mr. Drains Takkes no warrantees or other representations the fullest extent permitted by Jav. 16.3 16.4 16.5
 - or the Materials/Works. Mr Drains' liability in respect of these warranties is limited to the fullest extent permitted by law. If the Citer its a consumer within the meaning of the CCA, Mr Drains' liability is limited to the extent permitted by section 64A of Schedule 2. If Mr Drains is required to replace any Materials under this clause or the CCA, but is unable to do so, Mr Drains may refund any money the Client has paid for the Materials.
- 16.6 Materials. If Mr Drains is required to rectify, re-supply, or pay the cost of re-supplying the Works
 - If Mr Drains is required to rectify, re-supply, or pay the cost of re-supplying the Works under this clause or the CCA, but is unable to do so, then Mr Drains may refund any money the Client has paid for the Works but only to the extent that such refund shall take into account the value of Works and Materials which have been provided to the Client which were not defective. If the Client is not a consumer within the meaning of the CCA, Mr Drains' liability for any defect or damage in the Materials is: (a) limited to the value of any express warranty or warranty card provided to the Client by Mr Drains at Mr Drains side discretion. (b) limited for any warranty to which Mr Drains is entitled, if Mr Drains did not manufacture the Materials; (c) discrete nenated about the V

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Please note that a larger print version of these terms and conditions is available from Mr Drains on request.

- manufacture the Materials. to otherwise negated abcolutely. Subject to this clause 16, returns will only be accepted provided that: (a) the Claim has complied with the provisions of clause 16, 1; and (b) Mr Drains has agreed that the Materials are defective; and (c) the Materials are returned within a reasonable time at the Claim to cost (if that cost is not significant); and (d) the Materials are returned in as close a condition to that in which they were delivered as is possible. Notwithstanding clauses 16, 1 to 16,9 but subject to the CCA, Mr Drains shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of.
 - the Client failing to properly maintain or store any Materials; the Client using the Materials for any purpose other than that for which they (a) (b)
 - (c)
 - the Uterit same the measurement of the second secon (d)
- prior approval; the Client failing to follow any instructions or guidelines provided by Mr (e)
- Drains: (f) fair wear and tear, any accident, or act of God. Mr Drains may in its absolute discretion accept non-detective Materials for return in which case Mr Drains may require the Client to pay handling fees of up to thirty percent (30%) of the value of the returned Materials (but say frequencies) Notwithstanding anything contained in this clause if Mr Drains is required by a law to accept a return, then Mr Drains will only accept a return on the conditions imposed by that law.

- Default and Consequences of Default Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of agrayment, at a rate of two and a half percent (25%) per calendar month (and at Mr Drains' sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment. If the Client owes Mr Drains arm you morely, the Client shall indemnify Mr Drains from and against all costs and disbursements: (a) incurred; and/or (b) which would be incurred and/or (c) for which by the Client would be liable;

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and against all costs and disbursements: (a) incurred; and/or (b) which would be incurred and/or (c) for which by the Client would or ball prains rights under these terms and conditions, internal administration fees, Mr Drains Contract fees uning for breach of these terms and conditions, including, but not limited to, contract default fees and/or recovery costs (if applicable), as well as bank dishonour fees. Further to any other rights or remedies Mr Drains may have under this Contract, if a Client has made payment to Mr Drains, and the transaction is subsequently reversed, the Client shall be laible for the amount of the reversed transaction, in addition to any further costs incurred by Mr Drains under this clause 17 where it can be proven that such reversal is found to be illegar, faudulent or in contravention to the Client's obligations under this Contract. Without prejudice to Mr Drains during the under this dates 17 where it can be proven that such reversal is stall, whether on to due for payment, become immediately payable fr. (a) any morey payable to make a payment when it fails due: (b) the Client has becomes overdue, or in Mr Drains' opinion the Client twilds unable to make a payment when it fails due: (b) the Client has exceeded any applicable creditions, romkeens a meeting with its creditors or proposes or retures this an array encomes a meeting with its creditors or propese or retures this or and regenerit when it fails due. (c) a receiver, manager, fluctuator (provision) or other the payment) becomes (d) a receiver, manager, fluctuator (provision) or other the payment) becomes (d) a receiver, manager, fluctuator (provision) or other the payment) becomes (d) a receiver, manager, fluctuator (provision) or other ther payment) becomes (d) a receiver, manager, fluctuator (provision) or other ther payment) becomes (d) a receiver, manager, fluctuator (provision) or other payment) accomes (d) a receiver, manager, fluctuator (provision) or other payment) becomes (d) a receiver **22.** 22.1

- (d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.
- Cancellation Without prejudice to any other remedies the parties may have. if at any time either party is in breach of any obligation (including those relating to payment) under these terms and conditions ("the Breaching Party") the other party, with immediate effect, by providing the Breaching Party with written notice. Neither party will be lable for any loss or damage the other party will written notice. Neither party will be lable for any loss or damage the other party will written notice. Neither party will be lable for any loss or damage the other party will written notice. Neither party will be table for us for some of many source of the parties has exercised its rights under this clause. If Mr Drains, due to reasons beyond Mr Drains shall reps to the Cient any more paid by the Cient for the Materials and/or Works are delivered by giving written notice to the Cient. On giving such notice Mr Drains shall reps to the Cient any money paid by the Cient for the Materials and/or Works are delivered by giving written notice to the Cient. On giving such notice Mr Drains shall neg by the Cient any money paid by the Cient of the Materials and/or Works are clause for any more yourdance with this clause. The Cient may cancel delivery of the Materials and/or Works, by written notice served within toriy-egiving (48) hours of placement of the order. If the Cient cancels delivery any costs of Mr Drains, scored there a deposite payable in accordance with dues 6.4. Failure by the Cient to the products made to the Cient's specifications, or for non-scolds items, will definitely not be accepted once production has commenced, or an order has been placed. Privacy Policy Cancellation Without prejud

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an order has been placed. Privacy Policy All emails, documents, images, or other recorded information held or used by Mr Drains is Personal Information, as defined and referred to in clause 19.3, and therefore considered Confidential Information, Mr-Drains acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information privatory Amendment (Notifable Data Breaches) Act 2017 (NDB) and any statutory requirements, where relevant in a European Economic Area (TEA), under the EU Data Privacy Laws (inducing the General Data Protection Regulation 'GDPR') (collectively: "Lob Bar hivocy Laws"). Mr Drains acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by Mr Drains thar may result in seakcnowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by Mr Drains thar my result in seakcnowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by Mr Drains thar may result in seakcnowledges that the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of laws 19.1 privacy limitations with the Act and the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of use 19.1 privacy limitations with a Max and the GDPR (where relevant) and must be approved by the Client's written consent, unless subject to an operation of use 19.1 privacy limitations with a Max and the GDPR (where relevant) and must be approved by the Client's written consent, unless subject to an operation of use 19.1 privacy limitations with a Max and the Client's Personal information, use data the Client's word the client's (a) IP address, browser, email client type and other similar details; (b) tracking website usage and traffic, and (c) reports are available to Mr Dra 23.5 23.6 23.7 23.8

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(v) coports are avenue to mit Drains writer im Drains Settus art ential 10 the Client, so M Drains may collect and review that information ("collectively if the Client consents to M Drains' use of Cookies on Mr Drains' website and later wishes to withdraw that consent, the Client may manage and control Mr Drains' privacy controls with Client's web browser, including removing Cookies by deleting them from the browser history when exiting the site. The Client agrees for Mr Drains to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact mortain (where applicable), previous credit applications, credit history/ about the Client in relation to credit provides that Mr Drains may exchange information about the Client with those credit providers and write related body corporates for the following purposes: (b) to nority other credit providers of a default by the Client; and/or (c) to excerting information with other credit providers as to the status of this credit account, where the Client is in default by the Client; and/or

- (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two (2) years. The Client consents to Mt Drains being given a consumer credit report to collect personal credit information relating to any overdue payment on commercial credit. The Client argress that personal credit information provided may be used and relatined by Mr Drains for the following purposes (and for other agreed purposes or remained hoi: Der Sufak debut mer knutzerstein der Statischer Statische

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type of consumer credit; details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount

date of commencement/termination of the credit account and the amount requested); advice of consumer credit defaults (provided Mr Drains is a member of an approved OAIC External Disputes Resolution Scheme), overdue accounts, loan repayments or outstanding monies which are overdue by more than sity (60) days and for which written notice for request of payment has been made and debt recovery action commened or alternatively that the Client no longer has any overdue accounts and Mr Drains has been paid or otherwise discharged and all details surrounding that discharge(e.g. dates of payments):

otherwise discharged and all details surrounding that discharge(e.g. dates of payments);
(g) information that, in the opinion of Mr Drains, the Client has committed a serious credit infingement, client's overdue payment is equal to or more than one hundred and filly dollars (\$150).
The Client shall have the right to request (by e-mai) from the Drains;
(a) a copy of the Personal Information about the Client retained by Mr Drains;
(a) a copy of the Personal Information about the Client retained by Mr Drains;
(b) that Mr Drains correct any incorrect Personal Information; and University and the right to request that Mr Drains correct any incorrect Personal Information; and Universe of direct marketing.
Mr Drains will destroy Personal Information upon the Client's request (by e-mail) for the formation upon the Client's request (by e-mail) or fit is to home required unless it is required in create to fit fit is on home; required unless it is required in create to fit fit is on home; required unless the required to the personal Information upon the Client's to fit is on home; required unless the required unless the required unless the required unless the required to the fit is on home; required unless the required unless there there the required unless there there the

Mr Urams will destroy Personal Information upon the Client's request (by e-mai) or if it is no longer required unless its regured in order to fulfil the obligations of this Contract or is required to be maintained and/or stored in accordance with the lex The Client can make a privacy compliant by contacting Mr Drains will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a persois on as to the compliant within thirty (30) days of receipt of the complaint, in the event that the Client is not satisfied with the resolution prevention the received and a complaint to the Information Commissioner at evention of the complaint. In the event that the Client is not satisfied with the resolution prevention from Client can make a complaint to the Information Commissioner at eventions of the commissioner at the solution prevention from Client can make a complaint to the Information Commissioner at the evention of the complaint. In the event that the Client is not satisfied with the resolution prevention from Client can make a complaint to the Information Commissioner at the event of the complaint. The event that the client is not satisfied with the resolution prevention from Client can make a complaint to the Information Commissioner at the event of the complaint. The event that the Information Commissioner at the event of the complaint the event that the satisfied with the resolution prevention from Client can make a complaint to the Information Commissioner at the event of the complaint. The event that the event that the satisfied with the resolution prevent of the complaint the term of the complaint to the term of the commission of the event of the complaint. The event that the event that the satisfied with the resolution prevent of the complaint. The event that the satisfied with the resolution prevent of the complaint term of the term of term o

Building and Construction Industry Security of Payments Act 1999 At Mr Drains' sole discretion, if there are any disputes or daims for unpaid Materials and/or Works then the provisions of the Building and Construction Industry Security of Payments Act 1939 may apply. applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where

Service of Notices Any written notice given under this Contract shall be deemed to have been given and received.

Trusts If the Client at any time upon or subsequent to entering into the Contract is acting in the capacity of trustee of any trust or as an agent for a trust ("Trust") then whether or not Mr Drains may have notice of the Trust, the Client covenants with Mr Drains as follows:

The Contract extends to all rights of indemnity which the Client now or subsequently may have against the Trust, the trustees and the trust fund; the Client acti and an opported power and authority under the Trust or from the Client has full and complete power and authority under the Trust or from the Trustees of the Trust as the case may be to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Client against the Trust, the trustees and the trust fund. The Client wall not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity.

indemnity; the Client will not during the term of the Contract without consent in writing of Mr Drains (Mr Drains will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events: (0) the removal, replacement or retirement of the Client as trustee of the Trust,

Irust; any alteration to or variation of the terms of the Trust; any advancement or distribution of capital of the Trust; or any resettlement of the trust fund or trust property.

General Any dispute or difference arising as to the interpretation of these terms and conditions or as to any matter arising herein, shall be submitted to, and settled by, mediation before resorting to any external dispute resolution mechanisms (including arbitration or court proceedings) by notifying the other party in writing setting out the reason for the dispute. The parties shall share evalually the mediator's fees. Should mediation fail to resolve the dispute, the parties shall be free to pursue other dispute resolution any enumes.

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